# KLOUDPHONE

# RESIDENTIAL SERVICE FORM PHONE & INTERNET

**CUSTOMER DETAILS/SITE ADDRESS (PLEASE PRINT):**

**SURNAME:** **FIRST NAME:**

**ADDRESS:**

**SUBURB:** **STATE:** **POSTCODE:**

**EMAIL:**

**TELEPHONE:** **D.O.B.:** **DATE REQ'D:**

**MONTHLY COSTS:**

| PLAN | SPEED | DATA ALLOWANCE (shaped to 256/256kbps over allowance) | COST per month | TICK ONE ONLY |
|---|---|---|---|---|
| Cumulus | 25/5Mbps | Unlimited | $60 | ☐ |
| Alto | 50/20Mbps | Unlimited | $75 | ☐ |
| Cirrus | 100/40Mbps | Unlimited | $90 | ☐ |

**ONCE OFF COSTS:**

| | MONTH TO MONTH Payable in advance | 1 YEAR | 2 YEARS |
|---|---|---|---|
| Contract Period | ☐ | ☐ | ☐ |
| Setup Cost* | $100.00 | $50.00 | $0.00 |
| Phone Option | N/A | $75.00 | $0.00 |

* Set up cost includes modem, configuration and delivery.

**CHOOSE YOUR PHONE (if required: tick one only):**

CISCO SPA 502 (corded phone): ☐ SIEMENS GIGASET 510 (cordless phone): ☐

ADDITIONAL SIEMENS GIGASET 510H (cordless phone) at $75.00 each—QTY: ☐

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## CHARGES & BILLING:

All prices stated are inclusive of GST. Invoices may be mailed or emailed to the Customer. All payments shall be made in AU Dollars or other currency agreed upon by Kloudphone and the Customer. Kloudphone shall invoice the Customer within seven (7) working days after the end of the month, and payment shall be due within twenty eight (28) days of receipt of the invoice. KloudPhone is part of the Nortec Group.

## ADDITIONAL SERVICES:

### NUMBER PORTING:

If you would like your current number to be ported from a different telephone provider, please keep your current telephone account active. Call the KloudPhone on 1300 KALL ME during business hours (Monday to Friday—8.30am to 5.30pm) to start the porting process. This can take from 4 to 8 weeks. Note: there is a porting charge of $20.00 inclusive of GST.

Please provide KloudPhone with a copy of your current phone bill in order to start this process. It is important to note: your current account must remain active until porting is completed.

**TELEPHONE NUMBER TO BE PORTED:**

## TERMS AND CONDITIONS:

A full list of our terms and conditions can be located at http://www.Kloudphone.com.au/terms-and-conditions/

## PAYMENT DETAILS:

**FULL NAME:**

**CREDIT CARD NO:**

**EXPIRY DATE:** / **CCV:**

### CUSTOMER ACCEPTANCE:

**SIGNED:** **DATED:**

### PLEASE SEND THIS COMPLETED FORM VIA:

sales@kloudphone.com.au

FAX: 02 9899 8125

PO Box 431
Castle Hill NSW 2154

### OFFICE USE ONLY:

**DATE REQUESTED:** **REQUESTED BY:**

**DATE REQUIRED:** **CARD FILE ID:**